

**Joseph L. Pace, MD**  
135 Parnassus Avenue  
San Francisco, CA 94117  
415.235.8564  
[josephpace@gmail.com](mailto:josephpace@gmail.com)

## **EDUCATION**

**1995-2000** University of Pennsylvania School of Medicine, Philadelphia, PA  
MD

**1990-1994** Columbia College, Columbia University, New York, NY  
AB *cum laude* in Anthropology and Chemistry

## **POST GRADUATE TRAINING**

**2013-2015** California Health Care Foundation Health Leadership Training Fellowship  
A two year, part-time training program conducted by the University of California, San Francisco, Center for Health Professions that focuses on building skills in leadership and organizational development

**2000-2003** University of California, San Francisco  
San Francisco General Hospital Primary Care Internal Medicine Residency Program

## **LICENSES & CERTIFICATIONS**

California State License No. A79365  
DEA No. BP8085361/XP8085361 (buprenorphine)  
Board Certified, American Board of Internal Medicine

## **APPOINTMENTS**

**2006-2014** Assistant Clinical Professor, Department of Medicine, University of California, San Francisco

**2004-2006** Clinical Instructor, Department of Medicine, University of California, San Francisco

## **WORK EXPERIENCE**

**2011-present** San Francisco Health Network Primary Care, San Francisco Department of Public Health

Medical Director/Center Director, Tom Waddell Urban Health Center Primary Care

November 2019-present: Oversee operations at Tom Waddell Urban Health Center. Operations include an integrated primary care behavioral health clinic (TWUHC) and three community-based satellite programs, all of which serve homeless, marginally housed adults; many with co-occurring medical, mental health and substance use disorders

- Provide administrative oversight for medical, nursing, mental health and clerical staff
- Provide direct supervision of clinic management teams
- Oversee Quality Improvement programs
- Direct health center staff development initiatives
- Provide direct patient care including general primary care; addiction medicine; hepatitis C treatment; HIV treatment and prevention
- Current/recent initiatives include:
  - Lead strategic planning efforts to build leadership team capacity and cohesion; address implicit bias in the workplace; increase the diversity of staff; amplify opportunities for professional development and advancement; and develop a Trauma Informed System of Care
  - Implementation of Lean Management Systems including Daily and Weekly Status Reporting; Daily Improvement Huddle; and Leader Standard Work
  - Conception and design of a multi-disciplinary, integrative chronic pain management program at TWUHC which combines medication consultation; integrative health practices (e.g., acupuncture and massage); mindfulness and movement practices; cognitive behavioral therapy; and peer support

### Director of Primary Care Homeless Services

July 2013 to November 2019: Oversaw operations at Tom Waddell Urban Health (TWUH), a merger of Tom Waddell Health Center (TWHC) and Housing and Urban Health Clinic (HUHC). Operations included an integrated primary care behavioral health clinic (TWUHC), an urgent care center (TWUCC), San Francisco Medical Respite and Sobering Center, community-based satellite sites (TWCS) and Direct Access to Housing Nursing (DAH); all of which served homeless, marginally housed adults and families; many with co-occurring medical, mental health and substance use disorders

- Provided administrative oversight for medical, nursing, mental health and clerical staff
  - Provided direct supervision of clinic management teams
  - Oversaw Quality Improvement programs
  - Directed health center staff development initiatives
  - Provided direct patient care including general primary care; urgent care; addiction medicine; hepatitis C treatment; HIV treatment and prevention; and transgender health services
- July 2011-July 2013: Led a successful planning effort that resulted in the integration of TWHC and HUHC and the consolidation of primary care services from two sites to a new, single facility

**2005-2011**

### **Housing and Urban Health Clinic, San Francisco Department of Public Health**

A community primary care clinic that serves formerly homeless individuals now residing in publicly funded supportive housing

#### Physician Specialist:

- Provided direct patient care to patients with co-occurring medical (including HIV), mental health and substance use disorders
- Provided medical consultation to the clinic's advanced practice clinicians
- Member of clinic management team
- Chair of clinic quality improvement committee and clinic representative on SFPD Primary Care Quality Improvement Committee
- Chair, SFPD Primary Care Quality Improvement Committee Pain Task Force
  - Created system-wide policies and staff training regarding chronic pain management and opioid stewardship in primary care

Medical Director, Behavioral Health Roving Team: A multidisciplinary intensive case management program targeting individuals at risk for eviction from supportive housing programs

- Co-facilitated weekly case conferences
- Supervised three nurse practitioners
- Worked with program director on team development, staff recruitment and mentorship

**2010**

### **Medical Respite and Sobering Center, San Francisco Department of Public Health**

A 24/7 facility providing recuperative care to homeless individuals discharged from acute hospitalization and other high users of safety net medical services (including chronic inebriates)

Acting Medical Director: January 2010-July 2010

- Supervised and provided in-service training to 4 advanced practice clinicians
- Provided afterhours consultation to center staff
- Collaborated with program director to develop and implement center policy
- Acted as the liaison between the center and the administration of San Francisco General Hospital and other referral hospitals within the city and county limits
- Performed performance appraisals and chart reviews for advanced practice clinicians
- Implemented psychiatry consultation services
- Initiated Sobering Center needs assessment to determine feasibility of offering medically assisted alcohol detoxification services on site

**2004-2005**

### **Positive Health Program (PHP), San Francisco General Hospital UCSF/SFGH Division of AIDS**

Physician, Tenderloin Care: A collaboration between a community based organization and PHP

- Provided primary care to HIV seropositive individuals
- Co-facilitated weekly interdisciplinary case conference
- Led medical team meetings
- Led re-organization of clinic operations, policies and protocols

Urgent Care Physician, Ward 86:

- Provided urgent care and admitted patients to SFGH with acute exacerbations of HIV-related and general medical and psychiatric conditions

2003-2004

**Community Health Network, San Francisco Department of Public Health**

Per Diem Physician Specialist: Provided primary care, urgent care and clinical consultation to advanced practice clinicians at multiple community primary care clinics across San Francisco:

- Asian and Pacific Islander Wellness Center HIV Clinic
- Maxine Hall Health Center
- Tom Waddell Health Center
- Southeast Health Center

2003-2011

**San Francisco Veterans Affairs Medical Center, Emergency Department**

House Officer of the Day:

- Triage, evaluate and treat patients needing urgent care, acute care and hospitalization
- Interface with UCSF housestaff
- Triage, evaluate and coordinate interfacility patient transfers
- Act as after-hours on-site medical center senior medical officer

2003-2004

**Haight-Ashbury Free Medical Clinic, San Francisco Community Clinic Consortium**

Per Diem Physician:

- Provided primary and urgent care to homeless and uninsured individuals
- Consultant to advanced practice clinicians

**Lifelong Medical Care-Berkeley Primary Care Access Clinic**

A non-profit organization that provides safety net medical services in Alameda County

Locum Tenens Physician:

- Provided primary and urgent care to predominantly uninsured or under-insured individuals

## **TEACHING EXPERIENCE**

2005-present

**Volunteer teaching and precepting, University of California, San Francisco Internal Medicine Residency**

- Co-designed and co-direct a month-long outpatient elective for medical residents that combines unique clinical experiences and an accompanying syllabus of readings to expose participants to multi-disciplinary, community-based models of care of urban vulnerable populations
- Facilitate a monthly support group for medical residents in the SFGH Primary Care Internal Medicine Residency
- Precept primary care medicine residents in a weekly, ½ day, longitudinal primary care experience at a community primary care clinic that serves marginally housed individuals (2010-2012; 2019-present)
- Created and taught a recurring workshop for medical interns and residents on challenging doctor-patient communication and reflective clinical practice skills

2004-2007

**Faculty, Pacific AIDS Education and Training Centers, San Francisco General Hospital**

- Created and taught introduction to principles of HIV primary care for both clinicians and non-clinicians

2004-2011

**Attending Physician, Department of Medicine, University of California, San Francisco/San Francisco General Hospital:**

- AIDS Consult Service: Supervise and conduct daily teaching rounds with fourth year medical students
- Medicine Wards: Supervise and conduct daily didactic rounds with housestaff and medical students

2003-2004 **General Medicine Clinic Preceptor, University of California, San Francisco / San Francisco General Hospital, Internal Medicine Residency:** Categorical intern continuity clinic preceptor

### RESEARCH EXPERIENCE

- 2000** **University of Nairobi, Department of Pediatrics**  
Worked with faculty to study impact of the AIDS epidemic on family structure and child well-being in Kenya
- Designed and conducted interviews with staff and patients at various rural and urban maternal-child clinics
  - Designed a survey/questionnaire based on qualitative interviews
- 1998-1999** **University of Pennsylvania, Center for Clinical Epidemiology and Biostatistics**  
Worked with faculty member on study of impact of highly active antiretroviral therapy on the illness experience of urban, underserved HIV seropositive individuals
- Protocol development, implementation and data collection
  - Designed and conducted focus groups
  - Developed questionnaires based on focus group data

### PUBLICATIONS AND PRESENTATIONS

- 2019** *The Integrative Pain Management Program: Implementing A Multi-Modal Care Program for Chronic Pain in a Safety Net Setting*  
Presenter at Integrative Medicine for the Underserved Conference, August 2019
- 2019** Hurstak E, Chao MT, Leonoudakis-Watts K, **Pace J**, Walcer B, Wismer B. Design, Implementation, and Evaluation of an Integrative Pain Management Program in a Primary Care Safety-Net Clinic. *Journal of Alternative and Complementary Medicine*. (2019). <http://doi.org/10.1089/acm.2018.0398>
- 2019** Chao MT, Hurstak E, Leonoudakis-Watts K, Sidders F, **Pace J**, Hammer H, Wismer B. Patient-Reported Outcomes of an Integrative Pain Management Program Implemented in a Primary Care Safety Net Clinic: a Quasi-experimental Study. *Journal of General Internal Medicine* (2019). <https://doi.org/10.1007/s11606-019-04868-0>
- 2017** Pain Day  
Co-chair and presenter at day-long conference on chronic pain management in the San Francisco safety net, September 2017
- 2017** *The Integrative Pain Management Program: Results From a Pilot Expanding Options for Chronic Pain Treatment*  
Co-presenter of a ninety minute workshop, National Health Care for the Homeless Conference, June 2017
- 2016** *The Integrative Pain Management Program: Expanding Options for Chronic Pain Treatment*  
Co-presenter of a ninety minute workshop, National Health Care for the Homeless Conference, June 2016
- 2014** *On the Fast Track to Health Access: Transforming Vulnerable Patient Access with Rapid Redesign*  
Co-presenter of a ninety minute workshop, National Health Care for the Homeless Conference, May 2014
- 2012** *Chronic Pain Pre-Conference Institute*  
Co-facilitator of 4 hour case-based workshop at National Health Care for the Homeless Conference, May 2012
- 2011** *Learning to Live with Ache: Improving Chronic Pain Management in Underserved Populations: The San Francisco Experience*  
Co-presenter of a ninety minute workshop, National Health Care for the Homeless Conference, June 2011
- 2011** *The State of Chronic Pain Management Among Homeless Health Care Clinicians*  
Co-presenter of 4 hour workshop, Region IX Health Care for the Homeless Conference, March 2011
- 2010** *Learning to Live with Ache: Chronic Pain Management in Primary Care*  
SFDPH NP/CNM/PA Professional Practice Group Fall Conference, October 2010

- 2010** *Safe Transitions: From Hospital to Medical Respite and Medical Respite to the Community* National Health Care for the Homeless Conference, June 2010
- 2009** *Clinical Care in Supportive Housing: History, Policy and Practice*  
UCSF Medicine Residency Noon Conference
- 2007** *Beyond Housing: Permanent Supportive Housing Programs in San Francisco*  
National Health Care for the Homeless Conference, June 2007
- 2007** Holmes WC, **Pace JL**, Frank I. Appropriateness of antiretroviral therapy in clients of an HIV/AIDS case management organization. *AIDS Care*. 2007 Feb;19(2):273-81.
- 2003-2004** *Flirting with Moralism: Trends in HIV Prevention in Print Media*  
UCSF Medicine Residency Senior Talk
- 2002** Holmes WC, **Pace JL**. HIV-seropositive individuals' optimistic beliefs about prognosis and relation to medication and safe sex adherence. *Journal of General Internal Medicine* (2002) 17:677. <https://doi.org/10.1046/j.1525-1497.2002.00746.x>

### UNIVERSITY, COMMITTEE MEMBERSHIP AND PUBLIC SERVICE

- 2014-2019** **Moderator, Social Histories**  
A live physician story-telling event about the experience of primary care practice, coordinated by the UCSF School of Medicine chapter of Primary Care Progress
- 2013-present** **Executive Producer and Host, City Visions**  
A weekly, live public affairs discussion program on 91.7 FM KALW, a San Francisco-based public radio station
- 2012-2019** **Co-chair, San Francisco Safety Net Chronic Pain Workgroup**
- 2010-2012** **Facilitator, San Francisco Department of Public Health, Chronic Pain Task Force**
- 2010-present** **Member, San Francisco Health Plan, Pharmacy and Therapeutics Committee**  
Attend quarterly meetings and provide recommendations regarding proposed formulary changes
- 2009-2011** **Volunteer Facilitator, University California, San Francisco AIDS Health Project**  
A community-based program of the Department of Psychiatry providing HIV-related mental health, counseling and testing services
  - Co-facilitated a weekly “Sex and Sobriety” Support Group for gay and bisexual men dealing with issues of sexuality, relationships and sobriety
- 2006-2013** **Producer and Co-Host, City Visions**  
A weekly, live public affairs discussion program on 91.7 FM KALW, a San Francisco-based public radio station
- 2002-2007** **Member, Intern Selection Committee, University of California, San Francisco / San Francisco General Hospital Primary Care Internal Medicine Residency Program**

### HONORS AND AWARDS

- 2015** **Recipient, Jane Bailowitz, MD Award, recognizing a volunteer faculty attending for outstanding contributions to teaching and dedication to patient care on the Medical Services at San Francisco General Hospital**
- 2012** **Recipient, Outstanding Volunteer Teaching Award, University of California, San Francisco / San Francisco General Hospital HIV/AIDS Division**
- 2011, 2012** **Nominee, Jane Bailowitz, MD Award**

**LANGUAGES**

**Italian:** read, speak, and write fluently